YOUSR BEN MALLOUGA

PROJECT AND TEAM MANAGER

SKILLS & INTERESTS:

- Project Management
- Team Management
- Operations Management
- Budget and fianancial management
- Plannnification
- Time Management
- Data Analysis
- Data Visualization
- HTML, CSS, SQL, python
- Tableau
- Agile SCRUM
- Enterprise Resource Planning (ERP)
- Google Suite & Microsoft Office

CONTACT INFORMATION:

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EDUCATIONAL HISTORY:

HIGHER SCHOOL OF SCIENCES AND TECHNICS TUNIS

Master's degree in Electonic Graduated in 2013

HIGHER INSTITUTE OF MEDICAL TECHNOLOGIES TUNIS

License's degree Biomedical Engineering Graduated 2010

LANGUAGES

Arabic : Native
English : Fluent
French : Fluent
Greman: Intermediate
Italian: Intermediate
Korean: Beginner

REFERENCES:

Bouraoui Benslimane
bensliman.bouraoui@nielsen.com
Senior Analyst North Africa & Levant at Nielsen
Hammad Farooqui hammad.farooqui@nielsen.com
RMS Delivery Leader - Middle East, North Africa & Pakistan Nielsen
Amr Ashmawy amr.ashmawy@nielsen.com
SGlobal Data Acquisition Delivery Leader for South East Asia & Pacific at Nielsen

PERSONAL PROFILE:

Professional experienced working in fast-paced environments demanding strong organizational, technical, and interpersonal skills. Specializes in managing and improve team performance to achieve business and financial goals. Excels in managing teams to develop and improve processes while leading operations through periods of change. Delivers expert level troubleshooting skills. Detail-oriented and resourceful in completing projects; able to multi-task effectively.

WORK EXPERIENCE:

FIELD DELIVERY LEADER

Nielsen Tunisia | Nov 2018- Jun 2020

- Plan and direct field operations to ensure the delivery of validated data to clients in a timely and efficient manner
- Lead and motivate the field team (20 people) to ensure the delivery of high quality, timely, and validated data to clients, representative of the markets from which it is collected.
- Effectively partner with local, regional, and global stakeholders to ensure alignment of the Operational and Business strategy.
- Provide fiscal planning, budgeting, and overall financial management for Collection Team in the markets.

QUALITY CHECK TOOL EXECUTIVE

Nielsen Tunisia | Jun 2018 – Oct 2018

- Manages Field Auditors virtually and provides technical support to ensure no disruptions in workflow.
- Quickly identifies and responds to potential qualtiy issues (Falls below maximum number of allowable quality escapes.)
- Continuously interprets information from multiple sources to manage quality and proactively identify market/store trends.
- Makes recommendations on improvements to tools and workflow processes.

BACKOFFICE

Nielsen Tunisia | Aug 2016 – May 2018

- Set and configure the environment for test and production
- Set and prepare devices used for collection
- Test both environment and devices before starting production
- Train the auditors on the use of the different application needed for the data collection

DATA COLLECTOR

Nielsen Tunisia | Dec 2007– Aug 2016

- Conducting interviews face to face, for example in the street, or in people's homes.
- Asking a set of scripted questions to gauge people's attitudes towards a particular product, service or issue.
- Carrying out a set number of interviews to meet a target.